

Narrative Focused Trauma Care® (NFTC) Level I Costs & Payment Information

2025-2026 Program Year

Thank you for your interest in applying for Narrative Focused Trauma Care Level I training with the Allender Center! Please review the following payment information for this program year and make sure you are financially prepared to pay for the cost of this course before committing to it. If you have any questions or concerns about payments, or if you would like to see what financial assistance is available, please reach out to us at programs@theallendercenter.org.

Costs

A non-refundable \$50 application fee is required to submit your application.

The total program cost for 110 seat hours of training at NFTC Level I is \$7495 for the Virtual Cohort and \$8495* for the In-Person Cohort.

Upon acceptance to NFTC Level I, a non-refundable, non-transferable \$500 deposit is required to initially reserve your seat. This deposit is applied toward your total program cost. To fully secure your enrollment, you will be invited to set up a 6 Month or 10 Month Payment Plan to pay your remaining balance (the extended 10 Month option is only available for applicants who start their Payment Plan by July 31, 2025). If you would prefer to pay your balance in full instead of on a Payment Plan, please contact us at

<u>programs@theallendercenter.org</u> for options. Limited partial scholarships are also available; see below.

*The In-Person Cohort cost reflects the additional expenses involved in hosting and staffing an onsite experience. Attendance also includes daily access to light breakfast items, snacks, and refreshments, as well as lunches on Thursday, Friday, and Saturday of each weekend.

Scholarships Are Available

We believe in the importance of this work and do our best to make this offering accessible. If the cost of the program is a barrier, we encourage you to invite your community to consider sponsoring you. We are also grateful to be able to offer a limited number of partial scholarships thanks to the generosity of our donor community.

We offer sliding scale scholarships ranging from \$600-\$2100 for NFTC Level I. Scholarships are typically awarded on a first-come, first-served basis at the time of application. However, if some initial award recipients do not officially enroll and use their scholarship, additional funds may become available on a rolling basis later in the year, though this cannot be guaranteed.

Instructions to apply for a scholarship using a self-reflection and self-assessment tool are provided through email when you submit your application. We prioritize support for applicants facing current financial constraints and/or systemic barriers that limit access to wealth and opportunities. If approved, you will be notified of your award amount along with your acceptance to the program.

If you are not initially awarded a scholarship but still choose to enroll at the standard fee, we trust this indicates you have found a way to cover the cost without scholarship assistance. As a result, we do not retroactively apply newly available scholarships to those who have already enrolled.

Cancellation, Payment, and Refund Policy

The Center understands that unforeseen circumstances may arise and wants to be clear about our financial policies regarding payments, cancellations, and refunds. This policy exists because your enrollment reserves a limited spot in our program, and cancellations

close to the start date make it difficult for us to fill that space. We strive to steward our resources wisely, and withdrawals create financial challenges that impact our ability to operate and serve others effectively. We appreciate your understanding of the commitments required to sustain this program for all participants.

Once you receive your acceptance notice and choose to complete your enrollment, the following payment and refund policies go into effect:

- The \$500 enrollment deposit is non-refundable and non-transferable under all circumstances.
- If you cancel or withdraw, any other Program fees may be refundable or still due, based on the following schedule. If an amount is still due, you are responsible for paying the amount through an existing payment plan or another payment method. The percentage refundable or still due is based on the total Program fees (excluding the deposit), not the amount paid to date:
 - More than 60 days before program start date: 100% refundable
 - 45-60 days before program start date: 75% refundable (25% is retained or still due if unpaid)
 - 30-44 days before program start date: 50% refundable (50% is retained or still due if unpaid)
 - Less than 30 days before program start date or anytime after start date: No refund (100% of Program fees retained or still due if unpaid)

If you choose to cancel or withdraw from the program, please promptly notify the Center in writing by sending an email to programs@theallendercenter.org.

Questions about your application, costs, or scholarships?

We are here to help you! Please reach out to our team with your questions at programs@theallendercenter.org.